Percent Pledge Feature Overview: SSO Integration

Customers can integrate their Percent Pledge with SSO providers! We built this awesome integration feature because it:

✓ Saves our customers even more time

✓ Improves overall security

✓ Enables Percent Pledge to provide even better data/insights related to our service and customer impact

✓ Offers just-in-time account creation with no need to keep track of yet another password

Benefits of the SSO integration:

- Allows employees access to the applications and services they need, all from one set of credentials

- Eliminates work/time related to login issues

- Improves security by reducing the number of attack surfaces

High-level description:

- Percent Pledge has built a new API integration that allows us to establish a secure and compliant connection with SSO providers, including Okta, Google, OneLogin, Microsoft ADFS, and Azure AD.

- This feature allows us to establish a secure and compliant connection with your SSO provider – and allows employees a seamless end-user experience that is zero manual management for you!

Account Provisioning:

- All integrations, except Google SSO, are SAML integrations.

- Employees are provisioned for access within your identity provider in order for them to be able to sign in to Percent Pledge with their provider account credentials.

- For the first initial log into Percent Pledge, accounts are created "just in time," unless you also have our HRIS integration or created users accounts using the CSV upload in the User Management section of the Admin Dashboard.

- The SSO login does not quite "terminate access" to Percent Pledge. However, a user who is terminated and is no longer provisioned to have Percent Pledge access in your identity provider would no longer be authorized to login to Percent Pledge. This is a

bit technical, but the reason why we can't say access is fully terminated is that if an existing browser session is open on Percent Pledge, we wouldn't be able to destroy it and force a logout, but a new session could not be initiated.

SSO integration set-up instructions:

Please share the correct instructions with your IT team.

- **Okta** Instructions

- **OneLogin** Instructions – Please pass along the appropriate Recipient URL alongside the above instructions (see section 2.1.1). The Recipient URL is generally the same for all companies, but the [sso_subdomain] URL param changes per-company. The format of a Recipient URL is: https://www.percentpledge.org/users/auth/onelogin_saml/callback?sso_subdomain= <subdomain of the relevant company eg: dunder-mifflin>

- **Microsoft ADFS** Instructions

- **Azure AD** Instructions

- **Google** – No action needed on your end. Our Google SSO integration allows your employees accounts to be created using their existing Google credentials without needing to create a separate login for Percent Pledge. Unlike an identity management solution, our Google integration is SSO only, which means that Percent Pledge does not access your specific Google Workspace instance. When an employee leaves your company and no longer has access to their Google Workspace, they will no longer be able to access your Percent Pledge platform.

Additional notes:

- Percent Pledge is SOC 2 Type II Certified.

- Please email your Social Impact Manager and cc: engineering@percentpledge.org for SSO integration additional questions.